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of

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Application Number: 09/420,912

Filing Date: October 20, 1999

First Named Inventor: Jon A. Ford

Art Unit: 3623

Examiner Name: Eric T. Shaffer

Attorney Docket No.: Ford 1

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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MSH	AS	"DEFINITY [®] , Enterprise Communications Server Release 6, Call Vectoring/Expert Agent Selection (EAS) Guide," Lucent Technologies, Bell Labs Innovations.	
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Examiner Signature	Michael C. Heer	Date Considered	4-22-05
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